Shipping Policy

Thank you for visiting and shopping at www.toolboxdistributors.com. Following are the terms and conditions that constitute our Shipping Policy.

Domestic Shipping Policy

Shipment processing time

All stock orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

All custom orders will have varying lead times depending on customization. Communication with you prior to order to confirm acceptance of lead time.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

Delivery delays can occasionally occur.

Shipment to P.O. boxes or APO/FPO addresses

Toolbox distributors ships free to addresses within Canada, U.S., U.S. Territories excluding Alaska, Hawaii, and Porta Rico (extra charges will apply) Toolbox distributors will not ship to PO addresses.

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

Damages

Toolbox distributors is not liable for any products damaged or lost during shipping. If you received your order damaged, please refuse the order and we will work with to and the carrier to file a claim.

Returns Policy

Our <u>Return & Refund Policy</u> provides detailed information about options and procedures for returning your order.